



Curtin University

flywire

PAYER GUIDE

THE STUDENT'S
GUIDE TO MAKING
INTERNATIONAL
PAYMENTS WITH
FLYWIRE



WHY PAY THROUGH FLYWIRE?

- Flywire allows you to pay from almost any country or bank in your home currency
- No bank fees or further charges
- Competitive exchange rates and a best price guarantee
- Fast transfers – your payment is usually received by the institution within 2-3 business days
- A guarantee that Curtin University will receive the correct amount once your payment is made, you don't need to worry about fluctuating exchange rates!
- Payment tracking via a student dashboard, with notification via email or SMS text message once payment is received by Curtin University
- Flywire has a multilingual customer support team available around-the-clock regardless of location or time-zones accessible through live chat, email or phone

STEP 1: GET STARTED

- Using your Letter of Offer go to Curtin :
<https://students.curtin.edu.au/essentials/fees/making-fee-payments/einvoice/>
- Then click on "Paying your fees"
- Click on the Curtin ePay box: on the tab that says : "Pay your fees"
- Select Students from the list.
- On the next screen, select: "New International Students!"

The image shows two screenshots of the Curtin University ePAY system. The left screenshot shows the main menu with 'Students' highlighted by a blue circle. The right screenshot shows the 'Students' sub-menu with 'New International Students' highlighted by a red circle.

Curtin University ePAY Interface:

- Header:** Curtin University logo and name.
- Navigation Bar:** CURTIN EPAY, Payment Home, My Account.
- Payments Section:** Payments (selected), Search...
- Left Menu (Left Screenshot):** + Students (circled in blue), + Staff, + Events, + Housing, + Short Courses, + Other Payments.
- Right Menu (Right Screenshot):** Payments > Students > Search...
 - > Current Students - Pay your Tuition and/or SSAF
 - > Student Services - Kalgoorlie Campus
 - > Community Life
 - > Curtin English
 - > Global Curtin Partnerships
 - > Health Science Global Experiences
 - > Incidentals
 - > **New International Students** (circled in red)
 - > Miscellaneous
 - > Penalties/Fines
 - > Schools

The following options will appear. Please select the option that applies to the student's situation:

Option 1: Acceptance of Offer (including OSHC)

Select this option if the student will pay the deposit **stated in the LOO**, including **OSHC**, for both **single-course and package offers** (English + main course).

Option 2: SSVF Package – Tuition Fee Deposit (Non-Refundable)

This option applies **only** if the student will pay **AUD 1,000** as the tuition fee deposit for the **main course only** (Master or Bachelor) under a package offer.

However, for package offers (English + main course), **Option 1 is the recommended choice**.

Option 3: Overseas Student Health Cover (OSHC) Payment:

Just to pay OSHC or complement additional payment of the OSHC

CURTIN EPAY

Payment Home

My Account

Payments > Students > New International Students >

Explore

Search...

Payments > Students > New International Students > Acceptance of Offer >



Acceptance of Offer (including OSHC)

Pay your Acceptance of Offer deposit and Overseas Student Health Cover here.

Payments > Students > New International Students > SSVF Package >



SSVF Package - Tuition Fee Deposit (Non-Refundable)

SSVF Package - Tuition Fee Deposit (Non-Refundable)

Payments > Students > New International Students > Acceptance of Offer >



Overseas Student Health Cover (OSHC) Payment

Overseas Student Health Cover (OSHC) Payment

STEP 2: ENTER DETAILS & ADD TO PAYMENT CART

- Enter your Curtin Student ID and Date of Birth to begin the payment process.
- Enter in the amount you wish to pay according to the LOO and then Add to Cart.

Acceptance of Offer (including OSHC)

Please complete the following details

If you are a continuing student please use the link [Tuition and SSAF Fees](#) to pay for your fees.

Note: If you are paying tuition fees payment from Pakistan you will only have the option to use Flywire. All payments made via Curtin ePay will be declined and be you will be requested to make payment via the Flywire portal.

Date of Birth *

Student ID *

First Name

Surname

Tuition Deposit to Pay *



Are you paying Overseas Student Health Cover?

Total Amount Due *

*indicates mandatory fields

Add to Cart

Continue Shopping

STEP 3: REVIEW PAYMENT SELECTION

- The payment will now go to your Payment Cart. Here you can review your payment selection.
- If the total is correct, proceed by clicking Process Payment.

 Curtin University

CURTIN EPAY

    

[Payment Home](#) [My Account](#)

 Items: 1 Total: \$1,000.00

[Payments](#) [Students](#) [Tuition/Student Services Amenities Fees \(SSAF\)](#)

payments.curtin.edu.au Selections

This is a list of your payment selections. To proceed, please select Process Payment.



Tuition/Student Services Amenities Fees (SSAF)
Student: 11000033 Testy Westy Test

Remove

Quantity	1
Item: Amount	\$1,000.00
Total	\$1,000.00

Grand Total

\$1,000.00

Process Payment

Continue Shopping

STEP 4: SELECT FLYWIRE AS PAYMENT METHOD

- Select the Flywire payment method to make an international payment. Please note that Flywire is Curtin's preferred payment method for international students.
- You will be directed to a confirmation page. Click the Pay Now button on the bottom to complete your payment on the Flywire website.

The screenshot shows the Curtin University EPAY interface. At the top, there's a header with the Curtin University logo and 'CURTIN EPAY'. Below this, a navigation bar includes links for 'Payment Home' and 'My Account'. A breadcrumb trail shows 'Payments > Students > Tuition/Student Services Amenities Fees (SSAF)'. A shopping cart icon indicates 'Items: 1 Total: \$1,000.00'. The main section is titled 'Payment Method' and contains a message: 'This is a list of different ways you can pay for your selections. To proceed, please select one of the following.' Below this message is a yellow box with an information icon and the text 'Log in to your account to include this transaction in your payment history'. There are four payment method options displayed as cards: 'My Account' (Log in to use stored Card or PayPal), 'Visa, Mastercard or Amex' (Pay using your card without creating an account), 'flywire' (International payments that are convenient & secure. Includes bank transfer, credit card & online options such as Alipay & UnionPay), and 'PayPal' (Pay with PayPal). The 'flywire' card is highlighted with a blue border.

The screenshot shows the Curtin University EPAY interface at the 'International Payment Details' stage. The header and navigation bar are identical to the previous screen. The main section is titled 'International Payment Details' and contains a message: 'When you click the "Pay Now" button below you will be redirected to Flywire to complete payment. (Your details will be authorised by Flywire and will not be passed back to us. We do not store these details within our own organisation, thus preserving your rights to privacy and protection of your details from unauthorised access.)'. Below this message is a yellow box with an information icon and the text 'Log in to your account to include this transaction in your payment history'. A table displays the payment details:

Amount To Pay	\$1,000.00
Payment ID	210244887

At the bottom right of the page, there is a 'Pay Now' button, which is circled in blue.

Step 5: Enter your country and payment amount

- Choose your home country from the drop-down menu.
- Enter the exact payment amount you owe.

 Curtin University

ContactHelpLog inEnglish ▾

1. Payment Info2. Payment method3. Payer Info4. Info for the receiver5. Review & Confirm6. Make payment

Your payment

The payment will come from

Country or region *
China ▾

Curtin University receives

A\$

Amount *
5,000.00

Amount will be formatted in the destination currency, in this case Australian Dollars, i.e. 10,000.00 for ten thousand AUD.

NEXT →

Step 6: Select your payment method

Based on your country selection, Flywire will automatically display your local currency rate with the appropriate payment options, such as traditional bank transfer or debit/credit card payment.

- Traditional bank transfer (also known as a wire) is the most cost-effective method. Please note that to complete the payment you will need to make arrangements with your bank (in person, online, or over the phone) and send your funds to Flywire in your chosen currency.
- Debit/credit card will allow you to make an online payment in your home currency. Contrary to a traditional international credit card payment, Flywire handles the foreign exchange so you will know the exact amount that will be deducted from your account before you make your payment. Please note that credit card payments are not available in every country.
- Flywire will then convert your currency and pay your institution.
- If you select your home country, but you don't see your home currency, don't worry — you can always pay in the currency of your institution or select a different currency by clicking the “I want to pay in another currency” link at the bottom of the page. Although the process and benefits will remain the same, your bank will handle the foreign exchange before sending the funds to Flywire.

Select your preferred payment method



Best Price Guaranteed Subject to terms and conditions





UnionPay debit card from selected banks in Chinese Yuan (CNY)
CNY23,442.00

Supports:



Important info

SELECT



RMB transfer in Chinese Yuan (CNY)
CNY23,442.00

Important info

SELECT



UnionPay debit card in Chinese Yuan (CNY)
CNY23,538.00

Supports:



Important info

SELECT



Alipay in Chinese Yuan (CNY)
CNY23,519.00

Important info

SELECT



UnionPay credit card in Chinese Yuan (CNY)
CNY23,738.00

Important info

SELECT



Visa Debit/Credit in CNY
CNY23,936.00

Supports:



SELECT



Mastercard Debit/Credit in CNY
CNY24,291.00

Supports:



SELECT



JCB Credit Card in Chinese Yuan (CNY)
CNY24,036.00

Supports:



Important info

SELECT

Step 7: Enter the payer's information

- Enter the payer's personal details and contact information.
- Agree to Flywire's terms and conditions by checking the box at the bottom of the form.
- Click Next to continue.

Payer information

 Please provide the details of the person whose card/bank account will be used to pay.

(*) required field

Email *	First name *
Middle name	Family name *
Address 1 *	Address 2
City *	State / Province / Region
Zip code / Postal Code	+ 86  Phone number *

☐ Receive text notifications on your payment status

 **Identification information required**

Please enter the correct Chinese name and national ID of the payer and be sure they match those of the **account holder making the payment**. Any discrepancy will cause payment delays. [Learn more](#)

Payment account holder's name as sho...	Identification Number *
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☐ I would like to receive emails from Flywire about future discounts, promotions and offers

☐ I have read, understand, and agree to the Flywire [Terms of Use](#) and [Privacy Policy](#)

 PREVIOUS

NEXT 

Step 8: Enter the student's contact information

- Enter the student's personal details and contact information.
- Click Next to continue.

Information for Curtin University

Contact Information

The person filling out this form is ▼

Student Information

One Stop Reference ID

Student or Sponsor ID

Student or Sponsor First Name

Student or Sponsor Last name

Institution where you are studying: ▼

← PREVIOUS

NEXT →

Step 9: Review and confirm your information

- Review the payer and student’s information for accuracy. Use the “Previous” button if you would like to edit your information.
- Click Next to continue.

Review and confirm payment information

Payment information

You will send

CNY23,442.00

Curtin University will receive

A\$5,000.00

Country or region

China

Payment method

You selected

RMB transfer in Chinese Yuan (CNY)

Payer information

First name

Zhiming

Middle name

-

Family name

Li

Address 1

63 Renmin Lu

Address 2

-

City

Shanghai

State / Province / Region

Shanghai

Zip code / Postal Code

20000

Country

China

Phone number

+86 123456789

Payment account holder's name as shown on National Identity Card

李志明

Identification Number

330511200905244026

Email

zli@gmail.com

Student Information

First Name

Zhiming

Last Name

Li

Date of Birth

05/24/2009

School Email Address

1599876@student.curtin.edu.au

We will use zli@gmail.com and +86 123456789 as contact details for notifications and any payment-related issues.

Edit details

← PREVIOUS

NEXT →

FLYWIRE.COM

Step 10: For bank transfer payments: Review your payment instructions and make your payment

- Review and submit your payment to Flywire using the payment instructions provided.

ContactHelpLog inEnglish

1. Payment Info2. Payment method3. Payer Info4. Info for the receiver5. Review & Confirm6. Make payment

Please initiate the transaction of CNY23,458.00 with your bank no later than July 23, 2022.

StatusPayment pendingWhy is my payment pending?Payment ID ADU315962748

You send to Flywire

CNY23,458.00

inclusive of our fees

Curtin University receives

A\$5,000.00

Flywire is waiting to receive your funds.

Next: Upload required documentation

Add this payment to your Flywire account

ADD PAYMENT

Now, you need to make a bank transfer from your bank account to ours no later than July 23, 2022

How can I complete my bank transfer?

You will need to complete your bank transfer outside of Flywire's platform via online banking, telephone transfer or by visiting your local bank branch in person.

More info

Please use the payment instructions below to transfer your funds to Flywire. Keep in mind that it will take 2-3 business days for us to receive your payment.

Payment instructions

Amount to pay	CNY23,458.00
Reference / Payment ID	ADU315962748 You must include this reference so we can identify your payment
收款人名称	上海富友支付服务股份有限公司跨境人民币专户 (请确保您输入的户名完全一致, 以免导致转账失败)
收款账号	3010 2868 0000 98
收款银行名称	平安银行 (广东省深圳市)深圳新城支行 (若银行列表无“平安银行深圳新城支行”或“平安银行深圳支行”, 请选择“平安银行(原深圳发展银行)”或“平安银行”)
转账附言	ADU315962748 请参考此编号做为付款查询编号。请务必在转账时将该编号填写在汇款附言或用途一栏。(若您没有填写转账附言, 可将您的银行汇款凭证发送邮件至support@flywire.com)
状态查询	转账成功后需1到2个工作日 (不含周末及节假日) 到账并进入文件合规审核。您会收到审核结果和付款进度的邮件通知, 同时该付款状态进度条也会更新。
重要信息	1. 请不晚于2022-07-22完成付款。本说明仅适用于本笔付款, 请勿重复使用该说明支付其他付款。 2. 实际汇款人即账号持有人, 须与订单内预留的付款人信息一致, 否则可能会导致付款无法顺利进行。 3. 您的银行账户可能设有单日或单笔转账限额。如遇限额, 您需拆分人民币总金额分批次多日完成转账的话, 请确保在订单截止日前完成全额转账。 4. 如遇转账失败, 请检查收款户名和收款账号是否填写有误。

DOWNLOAD INSTRUCTIONS FOR THE BANK TRANSFER

Manage your payment

Edit payment detailsSMS notificationsChange payment methodCancel paymentDownload payment receipt

Your payment receipt is not available for download until after the payment reaches its destination

Share your payment details

SHARE

Step 10: For credit card payments: Enter your card details

- Enter your card number, name, expiration date, and security code.
- Enter your information within 15 minutes to avoid your session timing out.
- Click Pay to continue.

 Curtin University

ContactHelpLog inEnglish

1. Payment Info2. Payment method3. Payer Info4. Info for the receiver5. Review & Confirm6. Make payment

Please initiate your payment of **CNY23,478.00** no later than your Flywire due date of **July 19, 2022**.

Status  Payment pendingPayment ID ADU645915036 ?

You send to Flywire
CNY23,478.00  inclusive of our fees

Curtin University receives
A\$5,000.00



Flywire is waiting to receive your funds.

Payment details

+ 86 Phone number

Your issuer will send a one-time password via SMS. This phone number must be registered to your card.

Card number

PAY

Add this payment to your Flywire account

ADD PAYMENT

Manage your payment

 Edit payment details

 SMS notifications

 Change payment method

 Cancel payment

Step 10: For online payments

- Log in with your credentials to the selected online method
- Follow the instructions to complete your payment

Step 11: Track your Payment

You will receive a link in your email that allows you to [track your payment](#) and access your payment instructions. The [status of your payment](#) will be updated once your funds have been received by Flywire and delivered to Curtin University.

Please note:

- For certain payment methods Flywire may ask you for additional information and documents as required by local regulation.
- When completing the payer information section, please use the details of the accountholder, card holder, and/or the person making the payment on your behalf. Any discrepancies may delay the delivery of your payment.

Unique Payment ID's

It is very important that you register your payment in the payment portal **every** time you send funds to Curtin University via Flywire and that you send funds to the account provided at the time of booking (not use payment instructions provided in a previous payment booking). When a payment is registered in the portal, it is assigned a unique payment ID tied to your institution's account and the foreign exchange rate is locked in. In addition to that, the bank account information provided in each payment is dependent on the amount of the transaction, and the country you are paying from.

NEED HELP?

Email: support@flywire.com

Online: flywire.com/help

WeChat:



D Domestic **I** International

Canada

Toll free

D 800 346 9252

I +1 800 346 9252

US English

Toll free

D 800 346 9252

I +1 800 346 9252

US Spanish

D 857 366 5449

I +1 857 366 5449

UK

D 020 39 624 308

I +44 20 39 624 308

Spain

D 96 013 0770

I +34 96 013 0770

Nigeria

D 1227 8882

I +234 1 227 8882

Japan

D 03 4588 8293

I +81 3 4588 8293

Korea

Toll free & domestic only

D 070 8028 5301

Hong Kong SAR

D 3008 0220

I +852 3008 0220

China Mainland

Toll free

D 400 006 7175

I +86 400 006 7175

Singapore

D 3163 4100

I +65 3163 4100

Australia

D 02 8311 4772

I +61 2 8311 4772

New Zealand

D 04 974 7625

I +64 4 974 7625

Thailand

D 060 003 5979

I +66 60 003 5979

Malaysia

D 392126772

I +60 392126772

Vietnam

D 024 4458 1755

I +84 24 4458 1755

India

Toll free & domestic only

D 000 800 4430 048

Indonesia

D 21 2922 3064

I +62 21 29223064